



# Ringwood School

Thursday, November 3, 2022

Dear Parents and Carers

## Re: Arbor Parent Portal / App

We are delighted to be able to announce the launch of the Arbor Parent App to improve the efficiency and effectiveness of our engagement and communication with parents. You will be able to sign up using either your phone, tablet or PC. There are many benefits to you as a parent or carer to signing up to the app, or accessing the site online.

For example, Arbor Parent App will help you to:

- check and update personal information on contacts for you and your child
- get on-line access to progress check and attendance data in one place and be able to see past progress checks easily
- see your child's House Points as they are issued
- see details of any warnings or detentions that might have been issued
- view your child's timetable and check their attendance

Accessing the Arbor Parent Portal/App couldn't be easier. Follow this link to setup your account:

<https://login.arbor.sc/>

**Step 1** – You must enter your email address to log in. Please note that this must match the email address that we hold on Arbor for you at the school and will be the one you received this letter through.

**Step 2** – Next, you will need to set your password. You do this by clicking on “forgotten your password?”. This will generate a password reset email, sent to your registered email account.

**Step 3** – Finally, the first time you log in, you will be asked to read and confirm Arbor's terms and conditions. As a security measure you will be prompted to confirm your child's date of birth.

(If you have more than 1 child at the school, please confirm the date of birth of your eldest child. Once you are logged in, you will be able to switch between children)

We hope that you find the Arbor Parent Portal / App useful and an effective means of seeing how well your child is doing on a daily basis. If you have any issues then please do not hesitate to email us at [parentapp@ringwood.hants.sch.uk](mailto:parentapp@ringwood.hants.sch.uk) or check out our webpage for further support:

<https://www.ringwood.hants.sch.uk/information-2/arbor-app/>

Yours faithfully

Miss Clare Adams

Deputy Headteacher